

We are a COVID Safe Business as deemed by the NSW Government.

From Wednesday 10th June 2020 we are excited to WELCOME YOU back to the Balranald Cub.

We are committed to the health and safety of our Members, Visitors and Staff always and during COVID-19 we have further increased measure to protect all persons attending the Club.

The following information is provided so you know what to expect when visiting us.

Access to the Club

All Members and Visitors attending the Club must enter via the main entrance as the Members Entrance is Closed until further notice for entry and exiting.

Upon arrival, you may experience a slight delay / queuing – we ask that you always maintain social distancing and please follow directional signage for Entry / Exiting.

Members & Guests are asked to remain seated except when accessing services or facilities and avoid co-mingling whilst in the club.

Conditions of Entry

Members and Visitors are required to sign in each time they attend the Club.

In accordance with Government regulations, we are required to record the **Name and Telephone Number** of each person attending the Club.

Members are required to swipe their membership card via the Membership terminal and key-in a contact telephone number. You will only need to record your phone number once.

Visitors are **required** to provide photo identification plus a contact telephone number.

Please Note that due to limited capacity of customers allowed in the Club, there may be occasions where capacity is reached, and entry shall only be permissible as other patrons leave the Club.

Safety and Social Distancing

Whilst in the Club, all patrons are required to practice Social & Physical Distancing by maintaining 1.5 metres between each other.

When queuing at Bars, Serveries, and Service Counters, we ask that you follow the safety signs on the ground or counters by maintaining 1.5 metres at **ALL TIMES**.

Upon arrival into the foyer and throughout the Club, free Hand Sanitising Stations are available, and we encourage all customers to regularly wash and sanitise their hands.

As part of our COVID-19 Management Plan, we have staff undertaking regular cleaning of our facilities. Our staff have also undertaken the COVID-19 Infection Control Training.

Awareness COVID-19 Signage is highly visible throughout the club and on our in-house TV system – again we ask that all customers adhere to this guidance.

Please Note: Government Regulations require that ALL customers be seated (no drinking at the bars or mingling in groups).

COVID-19 Safety Marshalls

For the safety and wellbeing of all customers, a Safety Marshall will be walking around our Club ensuring compliance – we kindly ask that their guidance be respected.

What's On / Available during COVID-19 Restrictions

Food and Beverage

Our Bars and Food outlets are fully operational.

Cafe: Open 10am daily

Bars: Open 10am daily

Bistro – Lunch service is open 7 days Lunch 11.30noon -2.00pm.

Weekday menu \$10 Lunch Specials are available.

Dinner service is open 7 days 5.30pm – 8.30pm

Our caterers regular Bistro Menu and Blackboard Specials are available.

Please Note: All patrons must always be seated **in groups no larger than 10 people.**

Gaming

Our Gaming Lounge is open with every second machine practicing Social Distancing (every second machine NOT available)

TAB and Keno

Full TAB and KENO services are available; however, customers are requested to use the EBTs to place bets or to access tickets from the service counter as part of our COVID-19 Plan.

Bingo and Raffles

Bingo is back on a Tuesday night, Thursday afternoon and our new Sunday Arvo session

The Friday night raffle has also returned but with limited prizes until patronage picks up again. Please bear with us on this reduced prize pool but once more patrons visit we will increase the number of prizes.

Entertainment

Live Entertainment is currently on hold until further notice.

Activities

Lawn Bowls is on again each Wednesday and for roll-ups at any time. Contact the bowls secretary for further details.

Member Reward Points and Birthday Vouchers

Membership Reward Points were reset as of 1st July but are still being issued as per prior to closure, in fact with our new point of sale system you have the opportunity of earning even more points. Ask our admin staff how you can do this.

Birthday Vouchers are being issued once again and will be issued at any time you scan your membership card during your birthday month, and this will be good for use at any time during that birthday month.

Functions and Events

Functions and Events are available. These are limited to the number of participants depending upon the event but please contact our admin office to discuss future events and details at club@balranaldclub.com.au.

To keep up to date with any changes / updates with the club and our COVID-19 Regulations, please check our Website or sign up to Email Newsletter, please have your membership updated to join this, or you can go to FB and click on Join Our List.